

FIG. 1

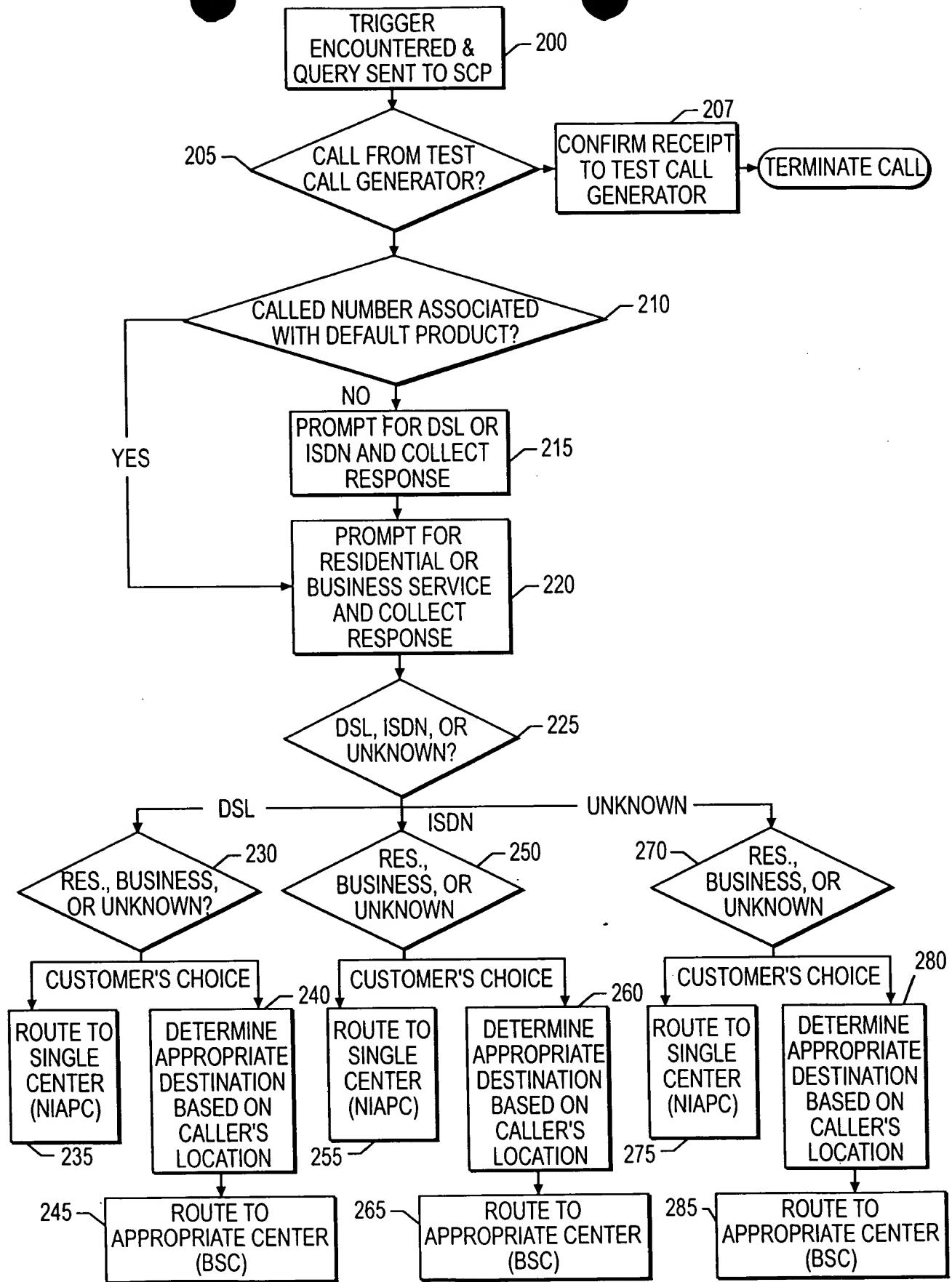


FIG. 2

ABBREVIATED MONITORING REPORT

COLLECTED CALL STATUS INFORMATION	ADSL ONLY
NUMBER OF ADSL CALLS - RESIDENTIAL	XXXX
NUMBER OF ADSL CALLS - BUSINESS	XXXX
NUMBER OF ADSL CALLS - NO SELECTION	XXXX
TOTAL NUMBER OF CALLS ROUTED	XXXX
TOTAL NUMBER OF CALLS ABANDONED	XXXX
TOTAL NUMBER OF CALLS	XXXX

FIG. 3

COMPLETE MONITORING REPORT

COLLECTED CALL STATUS INFORMATION	ADSL / ISDN
NUMBER OF ADSL CALLS - RESIDENTIAL	XXXX
NUMBER OF ADSL CALLS - BUSINESS	XXXX
NUMBER OF ADSL CALLS - NO SELECTION	XXXX
NUMBER OF ISDN CALLS - RESIDENTIAL	XXXX
NUMBER OF ISDN CALLS - BUSINESS	XXXX
NUMBER OF ISDN CALLS - NO SELECTION	XXXX
NUMBER OF PRODUCT CALLS - RESIDENTIAL	XXXX
NUMBER OF PRODUCT CALLS - BUSINESS	XXXX
TOTAL NUMBER OF CALLS ROUTED	XXXX
TOTAL NUMBER OF CALLS ABANDONED	XXXX
TOTAL NUMBER OF CALLS	XXXX

FIG. 4

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